

Windows Internet Explorer browser window showing the MyLifeNow login page. The address bar displays <https://www.cd.bcomplete.com/>. The page title is "Login Process - Step 1".

The page content includes:

- MyLifeNow™** logo and **NEW YORK LIFE** logo.
- A group photo of diverse people.
- Congratulations!** section: "Just by being here, you've done something great: you've visited your retirement plan. Most people never do this."
- Next:** "sign in with your **User ID** or **Social Security Number (SSN)** (once you've created a User ID, you will no longer be able to sign in with your SSN)."
- Sign In - User ID or SSN** form with an "enter username" input field, a "Forgot User ID?" link, and a "Next" button.
- Don't have a User ID? Register today.** section: "Your plan is the simple, easy way to feel better about retirement. Register for it now and start getting the most out of it today." with a link: "Register now. Get started with your plan.>>".

The browser status bar at the bottom shows "Internet | Protected Mode: On" and a zoom level of 100%.

Logging in for the first time?

Click on the link "Register now. Get started with your plan" in the light blue box below the Sign In.

